

"There are parents who do not remember the date of birth of the child, the Government demands a proof of their residence, prior or during the birth of the child which many of them are not able to provide, it is therefore important for the Government to consider the Vaccination chart/ School identity card of the child and use it as an evidence to calculate the age of the child"- **Ms. Kusum, President, AINSW, Sultanpuri, Delhi**

" Not many people are still aware of the importance of getting the birth and death certificates, until and unless they apply for Aadhaar, school admission or for schemes like pension, there need to be concerted efforts made by the Government to create awareness on the importance of these certificates and to simplify the procedure so that women need not go back and forth in order to access these certificates"- **Ms. Neelam, Paralegal Volunteer, Budh Vihar, Delhi**

"There should be special camps in the settlements that have to be organized by the Government department for registering the applications for birth and death certificates, where they will not only collect applications but also provide alternative solutions to register for these certificates" **Ms. Pushpa, Aarohan, Prem Nagar, Delhi**

" A Single Window mechanism that not only provides information on the scheme but also supports in processing and getting it for the beneficiary will motivate more people to apply. Most of them are afraid to approach the Government offices as they do not know whom to approach"- **Ms. Savitha, Paralegal Volunteer, Budh Vihar**