



Treatment of
COVID-19 patients in the
Government Healthcare
Institutions is **Free of Cost.**



Government of Punjab has capped the treatment charges of COVID-19 patients in the Private hospitals/ Nursing homes/ Clinics.

UNDER THE EPIDEMIC DISEASE ACT 1897 (COVID-19 REGULATIONS 2020),
MAXIMUM CHARGES (PER DAY) FOR THE COVID-19 TREATMENT HAS BEEN FIXED AS BELOW:

CATEGORY OF HOSPITALS	MODERATE SICKNESS ISOLATION BEDS Including supportive care and oxygen*	SEVERE SICKNESS ICU without need for ventilator(HDU)*	VERY SEVERE SICKNESS ICU with ventilator care (invasive /non-invasive)
All Private Medical Colleges/Private Institutes with teaching program (DNB etc.)	Rs. 10,000/- (including cost of PPE Rs.1200/-)	Rs. 15000/- (including cost of PPE Rs. 2000/-)	Rs. 18000/- (including cost of PPE Rs. 2000/-)
NABH accredited Hospitals, Private Medical Colleges without Post graduation courses/DNB	Rs. 9000/- (including cost of PPE Rs. 1200/-)	Rs. 14000/- (including cost of PPE Rs. 2000/-)	Rs. 16500/- (including cost of PPE Rs. 2000/-)
Non-NABH accredited Hospitals	Rs. 8000/- (including cost of PPE Rs. 1200/-)	Rs. 13000/- (including cost of PPE Rs. 2000/-)	Rs. 15000/- (including cost of PPE Rs. 2000/-)

Including management of the co-morbidities as per orders issued.

* Patients on HNFC may be charged Rs. 2000/- per day over and above the rates of oxygen supported bed.

The Private Hospitals/Nursing Homes/ Clinics treating COVID-19 patients must display the COVID-19 treatment charges at prominent places in their premises along with name and contact no. of the Nodal Officer to address the grievances, if any, in this regards.

While the above rates have been notified by the Department and widely publicized, still reports/ complaints are appearing in the electronic/ print and the social media about over-charging by some private hospitals from the COVID-19 patients. In this regard all are informed that :

Deputy Commissioner of the respective district is competent to take action against any violator of these instructions. Any complainant may approach the Deputy Commissioner or Civil Surgeon of the district or call at Toll Free Helpline 104.

Further, a State Level Committee of following officers has also been constituted to look into direct complaints as well as guide/ advice the districts in their local level complaints:

1. Sh Kumar Rahul, IAS, Secretary Health-cum-Mission Director-NHM Punjab (Chairman)
2. Sh Prashant Deshta, HAS, Joint Secretary Health
3. President IMA, Punjab Chapter, or his nominee
4. Dr G.B. Singh, Director Health Services (Convenor)

Anyone having any complaint / grievance regarding overcharging can approach the State level committee at
Email: directorhealth-pb@punjab.gov.in or WhatsApp No.: +919855105496.

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For health related information and suggestion

DIAL 104
TOLL FREE MEDICAL HELPLINE
24/7



FOR ANY COMPLAINT / MEDICAL ASSISTANCE CALL HELPLINE 104

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